For Publication

Bedfordshire Fire and Rescue Authority 16 October 2017 Item No. 13



Bedfordshire Fire and Rescue Service

Information Bulletin

Personnel

Statistics Covering 1 April – 30 June 2017	Period
Wholetime Uniformed S	taff:
Strength as at 31 March 2017	316
Firefighters on the Retained Duty System:	
Strength (includes wholetime retained)	128
Appointments:	
Wholetime Duty System Retained Duty System Support Staff	18 2 6

Leavers:

Wholetime	9
Retained	8
Support Staff	5

Appointments:

Wholetime:

Trainee Firefighters E Crawford, C Dominy, E Irwin, J Kirby, C Parnham, G Pixley, , C Walker, L Harvey, J Harris, J Calvey, R Phillips, P O'Riordan, G Magill with effect from 5 June 2017.

Firefighters (transferees) J Fisk, M Hoile, A Lyman, A Rumsey, D York with effect from 5 June 2017.

Retained:

Firefighter S Cox (Ampthill) with effect from 28 April 2017.

Firefighter G Hobson (Bedford) with effect from 1 May 2017.

Support:

M Collings (Administrative Assistant [Operations – Bi/Po/Sa/Sh]) with effect from 3 April 2017.

K Hinkley (Facilities Supervisor) with effect from 3 April 2017.

C Barton (Fire Hydrant Technician [South]) with effect from 10 April 2017.

K Hooson (Fire Hydrant Technician [North]) with effect from 10 April 2017.

S Moore (Home Safety Adviser [North]) with effect from 12 June 2017.

L Deane (Communications and Engagement Adviser) with effect from 26 June 2017.

Retirements:

Wholetime:

Watch Commander S Logan (Area Fire Safety Officer [South]) with effect from 5 April 2017 after 14 years and 9 months service.

Crew Commander C Wilkinson (Kempston) with effect from 31 May 2017 after 28 years and 4 months service.

Firefighter P Rowlatt (Kempston) with effect from 2 June 2017 after 27 years and 2 months service.

Watch Commander P Behan (Bedford) with effect from 30 June 2016 after 29 years and 9 months service.

Station Commander (Control) E Clarke (Service Control Manager) with effect from 30 June 2017 after 24 years and 1 month's service.

Support Staff:

A Agrimi (Assistant Fire Safety Technical Officer) with effect from 30 April 2017 after 7 years and 6 months Service.

J Green (Information Support Officer) with effect from 30 April 2017 after 20 years and 7 months service.

I Phillips (Station Cook [Weekend] Dunstable) with effect from 25 June 2017 after 28 years and 11 months service.

Leavers:

Wholetime:

Firefighter V Ficarra (Stopsley) left on 23 April 2017 after 9 months service.

Crew Commander S Hawes (Kempston) left on 8 May 2017 after 18 years and 10 months service.

Firefighter D Armstrong (Luton) left on 22 May 2017 after 10 years service.

Retained:

Firefighter R Amiss (Ampthill) left on 9 April 2017 after 20 years service.

Firefighter J Walker (Potton) left on 18 April 2017 after 1 year and 5 months service.

Firefighter M Orme (Toddington) left on 30 April 2017 after 6 years and 2 months service.

Firefighter D Armstrong (Ampthill) left on 12 May 2017 after 8 months service.

Firefighter S Burgess (Leighton Buzzard) left on 12 May 2017 after 2 years and 6 months service.

Firefighter D Branum (Biggleswade) left on 12 May 2017 after 20 years service.

Firefighter G Thompson (Leighton Buzzard) left on 31 May 2017 after 13 years and 8 months service.

Firefighter C Horgan (Leighton Buzzard) left on 31 May 2017 after 10 months service.

Crew Commander L Stanbridge (Shefford) left on 1 June 2017 after 10 years and 10 months service.

Support Staff:

A Ashwood (Head of Strategic Support and ICT) left on 6 April 2017 after 7 years and 4 months service. S Pickering (Training Assistant/ Technician) left on 28 May 2017 after 7 months service.

(Contact Mrs S Green, HR Section Manager, Tel 01234 845102)

Operations

Statistics for the Period <u>1 April– 30 June 2017</u>

Incident Statistics	2017/18 Q1
Total Incidents attended (Fires, Special Services and Fire	
Alarms)	1752
Total Fires Attended*	750
Primary Fires	329
Accidental Dwelling Fires	102
Non Domestic Property Fires	26
Chimney Fires	6
Fire Fatalities	2
Fire Injuries	12
Total Special Service Attended	369
Road Traffic Incidents	115
Road Traffic Accident – Number of Extrications	0
Total Fire Alarms Attended	554
Malicious False Alarm	19
False Alarm Good Intent	179
Alarm caused by Apparatus	348
OTB Mobilised To	19

*Note: Total fires attended is not a total of the sub fire categories listed.

(Contact Mr A Turner, Service Performance Officer, Headquarters, Tel 01234 845022)

Incidents of Note

FIRES

Building Fire Harpur Street, Bedford 1 June 2017 - 1347 hours

Rescue Pumps from Bedford, Kempston and Sandy with the Aerial Platform from Bedford and the Salvage Unit from Potton attended a four-storey building 20 x 20 m. The fire involved a flat on the 4th floor, which was 100% damaged by fire. The 1st and 2nd floors suffered slight damage by smoke. Re-inspections were carried out.

(Contact Station Commander I Finch, Bedford and Harrold Fire Stations, Tel 01234 245501)

Building Fire

Burger King, Interchange Retail Park, Polo Field Way, Kempston 9 June 2017 - 0309 hours

Rescue Pumps from Kempston, Bedford and Ampthill, with the Water Carrier from Kempston and the Aerial Platform from Bedford, attended a takeaway outlet of single-storey construction, approximately 10 x 20 m. The fire was in the drive through retail area and spread into the roof. The Electricity board attended and a fire investigation was carried out.

(Contact Station Commander D Hobbs, Kempston and Ampthill Fire Stations, Tel 01234 845024)

Building Fire Persons Reported Bradley Road, Luton 11 June 2017 - 2120 hours

Two Rescue Pumps from Luton attended a two-storey semi-detached house. A bonfire in the garden spread to the conservatory. All persons were accounted for. One male casualty suffered from smoke inhalation and was placed in the care of the Ambulance Service.

(Contact Station Commander A Robertson, Luton and Toddington Fire Stations, Tel 01582 825218)

Fire Building

European Oat Millers Ltd, Mile Road, Bedford

13 June 2017 - 2343 hours

Rescue Pumps from Kempston and Bedford, with the Aerial Platform from Bedford, attended a fire in an eight-storey building, approximately 100 x 75 m. The fire originated in a kiln on the 3rd floor of the building and spread via ducting and venting systems up to the 6th floor. High rise sectorisation was instigated and fire crews and site staff dismantled the ducting system to extinguish the fire. An external 360 degree survey of the building was conducted and an internal search of the building using thermal imaging cameras.

(Contact Station Commander D Hobbs, Kempston and Ampthill Fire Stations, Tel 01234 845024)

House Fire Court Lane, Stevington 23 June 2017 - 2235 hours

Rescue Pumps from Bedford and Kempston attended a fire involving a storage shed containing a quantity of lubricant, fuel and gas cylinders.

(Contact Station Commander I Finch, Bedford and Harrold Fire Stations, Tel 01234 245501)

Person Reported

The Park, Henley Close, Houghton Regis

25 June 2017 - 1308 hours

Two Rescue Pumps from Dunstable attended a male adult with 100% full thickness burns who was placed in the care of medical professionals and transported to hospital by air ambulance. The Fire Service assisted medical professionals with casualty care and positioning dignity sheeting. A fire investigation was carried out.

(Contact Station Commander A Horner, Dunstable and Woburn Fire Stations, Tel 01582 661223)

School Fire

Edward Peake School, Potton Road, Biggleswade

3 July 2017 - 1647 hours

Rescue Pumps from Potton, Biggleswade and Bedford attended a fire in a skip and 200 ico insulation panels stacked outside a classroom, which was 50% damaged by fire. One classroom had slight smoke damage to windows on the side elevation and also a damaged roof area.

(Contact Station Commander A Gayter, Biggleswade/Potton/Sandy/Shefford Fire Stations, Tel 07717 274302)

Caravan Fire Slapton Road, Little Billington 9 July 2017 - 1251 hours

Two Rescue Pumps from Leighton Buzzard attended a static caravan which was 100% destroyed by fire. 10 m of conifer trees and 20 sqm of stubble and overhead power lines were also involved in fire.

(Contact Station Commander S Auger, Stopsley and Leighton Buzzard Fire Stations, Tel 01582 459177)

Tractor and Bailer on Fire White House Farm, Begwary 14 August 2017 - 1529 hours

Rescue Pumps from Sandy. Potton and Kempston, with the Multi Role Vehicles from Sandy and Shefford, Rural Water Tender from Biggleswade and Water Carrier from Kempston, attended a 100 field fire with damage acre to approximately 750 sgm to include 300 euro bales of straw. The land owner created a 15 m fire break using farm machinery and re-inspections were carried out.

(Contact Station Commander A Gayter, Biggleswade/Potton/Sandy/Shefford Fire Stations, Tel 07717 274302)

House Fire Garden Road, Dunstable 22 August 2017 - 1312 hours

Two Rescue Pumps from Dunstable attended an oven fire in a ground floor kitchen of a two-storey end terraced house which was 100% smoke logged. One elderly male was found in the rear garden suffering from smoke inhalation.

(Contact Station Commander A Horner, Dunstable and Woburn Fire Stations, Tel 01582 661223)

Alarm Residential High Rise Beckett Court, Bedford 24 August 2017 - 2019 hours

Rescue Pumps from Kempston, Bedford and Sandy, with the Aerial Platform from Bedford attended a twelve-storey residential block containing 68 private flats. There was a fire in the ground floor refuse room causing smoke logging of the rubbish chute and floors 6 to 11. All persons were accounted for.

(Contact Station Commander D Hobbs, Kempston and Ampthill Fire Stations, Tel 01234 845024)

Electrical Sub Station Frogmore Road, Houghton Regis 28 August 2017 - 2343 hours

Two Rescue Pumps from Dunstable attended a bin fire which spread to a brick building containing a 11,000 volt electrical transformer. The building was destroyed by fire and the transformer heat damaged. The transformer was confirmed isolated and earthed by a national grid engineer.

(Contact Station Commander A Horner, Dunstable and Woburn Fire Stations, Tel 01582 661223)

ASSIST AMBULANCE

Assist Ambulance/Complex Patient Townshott, Clophill

1 June 2017 - 1417 hours

A Rescue Pump and Trauma Response Unit from Dunstable attended a female time critical patient who was removed from the ground floor by the Fire Service and placed in the care of paramedics.

(Contact Station Commander A Horner, Dunstable and Woburn Fire Stations, Tel 01582 661223)

Assist Ambulance/Complex Patient High Street, Henlow

2 June 2017 - 1550 hours Rescue Pumps from Biggleswade and Dunstable with the Trauma Response

Dunstable, with the Trauma Response Unit from Dunstable, attended a complex patient now in a bedroom.

(Contact Station Commander A Gayter, Biggleswade/Potton/Sandy/Shefford Fire Stations, Tel 07717 274302)

Assist Ambulance/Complex Patient Vaughan House Care Home, Studley Road, Luton

4 June 2017 - 1901 hours

Rescue Pumps from Luton and Dunstable, with the Trauma Response Unit from Dunstable, attended a male casualty who was removed from the property and placed in the care of the Ambulance Service.

(Contact Station Commander A Robertson, Luton and Toddington Fire Stations, Tel 01582 825218)

Special Service Assist Ambulance Klete House, Cleat Hill, Bedford 10 August 2017 - 0839 hours

A Rescue Pump from Bedford, with the Specialist Rescue Unit from Kempston, attended a 79 year old female impaled on an electric fire. The fire was removed using cutting equipment and the casualty placed in the care of the Ambulance Service.

(Contact Station Commander I Finch, Bedford and Harrold Fire Stations, Tel 01234 245501)

Special Service Assist Ambulance Conduit Road, Bedford

13 August 2017 - 1135 hours The Trauma Response U

The Trauma Response Unit from Dunstable and Rescue Pumps from Dunstable and Kempston attended a time critical complex male patient.

(Contact Station Commander A Horner, Dunstable and Woburn Fire Stations, Tel 01582 661223)

RESCUES

Minor Release Woodpecker Close, Great Barford 2 June 2017 - 1056 hours

A Rescue Pump and the Specialist Rescue Unit from Kempston attended a male casualty released from a vehicle from between the wheel and wheel arch and then placed in the care of medical professionals.

(Contact Station Commander D Hobbs, Kempston and Ampthill Fire Stations, Tel 01234 845024)

Assist Ambulance/Parachute/Glider Halway Down on Steep Bank Whipsnade Road, Dunstable 2 June 2017 - 1629 hours

Rescue Pumps from Luton and Dunstable, with the Aerial Platform from Luton and the Trauma Response Unit from Dunstable, attended a male casualty with spinal injuries who was rescued from the hillside by the Coastguard. The casualty was conveyed to hospital by air ambulance.

(Contact Station Commander A Robertson, Luton and Toddington Fire Stations, Tel 01582 825218)

Baby Duckling Stuck in Pipe in Pond Little Green Lane, Caddington 10 June 2017 - 1550 hours

A Rescue Pump from Stopsley attended to rescue a duckling rescued from a drain overflow pipe.

(Contact Station Commander S Auger, Stopsley and Leighton Buzzard Fire Stations, Tel 01582 459177)

Man in Water Campton Road, Gravenhurst 17 June 2017 - 1329 hours

Two Rescue Pumps from Ampthill attended an elderly gentleman rescued from mud alongside the riverbank.

(Contact Station Commander D Hobbs, Kempston and Ampthill Fire Stations, Tel 01234 845024)

Baby Fox Stuck in Slurry Pit Bridgend, Carlton 2 July 2017 - 1027 hours

A Rescue Pump and the Specialist Rescue Unit from Kempston attended a baby fox rescued from a slurry pit.

(Contact Station Commander D Hobbs, Kempston and Ampthill Fire Stations, Tel 01234 845024)

Female Stuck in River Holmemills, Langford Road, Biggleswade

13 July 2017 - 1412 hours

Rescue Pumps from Biggleswade and Potton attended a female casualty rescued from the river.

(Contact Station Commander A Gayter, Biggleswade/Potton/Sandy/Shefford Fire Stations, Tel 07717 274302)

Body Recovery in River King William Road, Kempston 15 July 2017 - 1334 hours

The Multi Role Vehicle from Bedford attended to retrieve a very large dog retrieved from river.

(Contact Station Commander I Finch, Bedford and Harrold Fire Stations, Tel 01234 245501)

Male in River Face Down The Embankment, Bedford 18 July 2017 - 1018 hours

Rescue Pumps from Kempston, Bedford and Dunstable, with the Specialist Rescue Unit from Kempston attended to retrieve a male casualty from the river who was then treated by paramedics.

(Contact Station Commander D Hobbs, Kempston and Ampthill Fire Stations, Tel 01234 845024)

19 Year Old Swimming Not Seen Oasis Beach Pool, Cardington Road, Bedford

23 July 2017 - 1858 hours

Rescue Pumps from Kempston and Bedford, with the Special Response Unit from Kempston and Rescue Boat from Bedford, attended a 19 year old adult rescued from the water using the Rescue Boat, and then handed to paramedics.

(Contact Station Commander D Hobbs, Kempston and Ampthill Fire Stations, Tel 01234 845024)

Person in River

Butterfly Bridge, The Embankment, Bedford

31 July 2017 - 0514 hours

Rescue Pumps and the Rescue Boat from Bedford attended a male casualty rescued from the river by the Fire Service and placed in the hands of the Ambulance Service. The casualty was confirmed as a fatality.

(Contact Station Commander I Finch, Bedford and Harrold Fire Stations, Tel 01234 245501)

Animal Rescue Large

Edworth Livery Stables, Lower Farm Road, Edworth

6 August 2017 - 0914 hours

A Rescue Pump and the Specialist Rescue Unit from Kempston, with the Rural Water Tender from Biggleswade, attended a horse released from a ditch using specialist animal rescue equipment. The horse was put in the care of a vet.

(Contact Station Commander D Hobbs, Kempston and Ampthill Fire Stations, Tel 01234 845024)

Man Fallen on Roof Station Road, Tilbrook 23 August 2017 - 0937 hours

The Aerial Platform from Bedford attended a male with leg injuries rescued from a roof under construction.

(Contact Station Commander I Finch, Bedford and Harrold Fire Stations, Tel 01234 245501)

ROAD TRAFFIC COLLISIONS

RTC Persons Trapped Union Street, Dunstable 15 June 2017 - 1759 hours

Two Rescue Pumps from Dunstable and the Response Support Unit from Stopsley attended a RTC involving one car and one motorcycle that went into a shop. One adult female casualty and one adult male casualty were conveyed to hospital by ambulance.

(Contact Station Commander A Horner, Dunstable and Woburn Fire Stations, Tel 01582 661223)

One Person Trapped Under Car Kathleen Court, Sarum Road, Luton 5 July 2017 - 2053 hours

Rescue Pumps from and Luton and Stopsley, with the Response Support Unit from Stopsley attended a male casualty who was a fatality, and was removed from underneath a private vehicle and conveyed to the mortuary via private ambulance.

(Contact Station Commander A Robertson, Luton and Toddington Fire Stations, Tel 01582 825218)

ASSISTING POLICE

Missing Person Located Across the River/Assist Police Water Rescue

28 June 2017 - 2231 hours

The Rescue Boat from Bedford, with the Response Support Unit and two Rescue Pumps from Kempston, attended a 17 year old male casualty extracted from below a bridge. The casualty was conveyed to hospital by ambulance.

(Contact Station Commander I Finch, Bedford and Harrold Fire Stations, Tel 01234 245501)

HAZARDOUS SUBSTANCE

Hazsub/Chemical Suicide Hunts Close, Luton 1 September 2017 - 1143 hours

A Rescue Pump from Dunstable attended a male adult confirmed as a fatality by asphyxiation using argon welding gas. The property was ventilated by fire crews and the cylinder isolated.

(Contact Station Commander A Horner, Dunstable and Woburn Fire Stations, Tel 01582 661223)

Letters of Appreciation or Complaint

Complaint:

No complaints (past Stage I) have been received for this period.

Appreciation:

We continue to receive letters of appreciation from members of the public, schools and organisations that we visit and/or assist with charitable events.

The following is a selection of correspondence received since the last Information Bulletin.

A member of the public contacted the Service via email to express thanks following an incident attended by Kempston Red Watch:

.....'I live opposite Borough Hall and have just witnessed the car fire you have attended today just outside Borough Hall. I captured it on my mobile phone and I have to say how fast your crew was attending the scene and putting the fire out. My recording shows 10 minutes from the time the Police noticed the fire under the bonnet until your crew had completely extinguished the fire.

That in anyone's book is fast, well done to you all.'.....

A member of the public has emailed the service to thank Home Safety Adviser, Louise Crofts for her help with her mother who is suffering from dementia:

.....'Thank you for the email and thank you so much for all your help with mum. I had no idea this service existed and cannot tell you how grateful I am to have had your support. Your advice and suggestions on how to improve Mum's safety and wellbeing has been invaluable. As I said to you, I have learned more from you in a couple of hours than from anywhere else in the last three years!

Managing with someone who has dementia brings new challenges every day, and trying to muddle through is both exhausting and worrying at times. I have felt so much better just having someone point me in the right direction and offer such useful advice.

Thank you so much Louise, let's hope we can with the help of other organisations you have referred to, make life safer, make my life a little easier, and enable Mum to stay in her home for as long as possible.'.....

The 22nd Luton Brownies have sent a thank you to Jordana Simpson, Home Safety Centre Manager following their visit to the fire station:

.....'Thank you so much for the evening at the fire station, the girls loved it!

Love from all at 22nd Luton Brownies.'.....

An organiser of Wootton Lower School Car Fest contacted the Service via email to express thanks to Kempston Blue Watch for attending the event.

.....'This is the second year that it has been run to raise funds for the school, I would like to say a big thank you to all involved in sending the fire engine to Wootton Lower School on Saturday for our annual Car Fest.

It added to what was a very successful event raising nearly £1700 for the school.

Again many thanks from all the organising committee.'.....

Willington Village Fete Committee sent thanks to Sandy and Bedford crews who attended their event:

......'Our village fete took place on Saturday, with huge success. We were thrilled to see that a Fire Engine and crew came to our event! Your equipment was really impressive and the crew were extremely friendly.

Once again, thank you so much for taking the time to visit us!'.....

Award Ceremony compliments:

'Dear Paul

What a wonderful awards ceremony last night in Luton!

It was such a pleasure to share in the excitement and the 'buzz' and to meet your staff and many supporters.

The venue worked very well and I really enjoyed the dancing.

I am so impressed as ever with the Fire and Rescue Service in Bedfordshire.

The progress you have been making towards closer working with the police and other emergency services is remarkable and I am sure that we are seeing the benefits already.

Congratulations to Caroline and her team for another successful event – definitely a highlight of my annual calendar.

Kind regards

Helen Nellis HM Lord-Lieutenant of Bedfordshire'

'Jaimani and I thank Paul and the team for an amazing evening of Awards. It was amazing to see these wonderful and well deserving recipients.

So thank you all for inviting us and enjoy the Bollywood and Curry with great company.

Warm regards

Vinod Tailor DL The High Sheriff of Bedfordshire'

'Dear Paul

Thank you for your kind invitation once again to the Annual award celebration which took place this week.

We all thoroughly enjoyed the evening and the deserved awards that took place, what better way is there to spend your Birthday!

Derek Managing Director, Supply +'

'Thank you so much for invited us and your hospitality, we had a lovely evening and what a beautiful venue and the food was fantastic. Please pass on our regards to all involved in organising.

Warm regards

Sprue Safety Products Ltd'

'Just a note to say how much we enjoyed the Awards Evening last night, the venue and food was wonderful. The actual presentations were so very professional and you should be very proud of your achievement in making the whole evening such a success.' 'I just wanted to let you know we had one of the best Awards evenings on Wednesday. The meal was excellent and the entertainment very enjoyable. A "very well done" to everyone involved, especially you; we know how hard you work.'

Thank you from girl who's horse was rescued by crews from Kempton:

.....'Thank you to all for helping rescue Tonka on Sunday 6 August and especially to Jamie for showing great leadership while maintaining calm, controlled and keeping communication among all individuals involved in the rescue.

I know some people might think it's just a horse but to me Tonka is part of my family and I appreciate all the support on that day to get him out safely.'.....

We have received the following thank you letters from school children at Wilstead **Primary School** who received a visit from Kempston Red Watch on 8 September 2017:

.....'Thank you for coming to our school. It was very funny when I beat you in the dressing race. I really enjoyed spraying the hose and taking the photo.'.....

.....'Thank you for coming to our school to tell us about fire. I enjoyed firing the hose.'.....

.....'Thank you for coming to our school to tell us about fire, we learnt a lot about matches. We had loads of fun with the hose. What I enjoyed most was when the water went in the classroom.'.....

Forthcoming Events

- *1 November, 10.00 am* Members Development Day, Fire and Rescue Service Headquarters
- 21 November, 10.00 am Members' Budget Workshop No 1, Fire and Rescue Service Headquarters

- 29 November 2017, 10.00 am Corporate Services Policy and Challenge Group, Fire and Rescue Service Headquarters
- *30 November 2017, 10.00 am* Service Delivery Policy and Challenge Group, Fire and Rescue Service Headquarters
- 6 December 2017, 10.00 pm Audit and Standards Committee, Fire and Rescue Service Headquarters
- 7 December 2017, 10.00 am Fire and Rescue Authority Briefing, Fire and Rescue Service Headquarters
- *14 December 2017, 10.00 am* Fire and Rescue Authority meeting, Dunstable Community Fire Station
- 21 December 2017, 7.30 pm Christingle Christmas Celebration, St Mary's Church, Woburn

(Contact Mrs K Daniels, Service Assurance Manager, Headquarters, Tel 01234 845013)